



Ref: Kerala SLBC/ COVI/53/2020

Date: 31 Mar 2020

To,

All Member Banks

Advisory regarding functioning of bank branches in the State of Kerala from 31-03-2020 onwards

In view of the lockdown on account of COVID-19 pandemic, SLBC had issued various advisories the last of which was dated 29-03-2020, with the intention to reduce the spread of disease and ensuring safety of Bank staff.

The Govt of India had on 27.03.2020 announced several relief measures including financial package under Prime Minister Garib Kalayan Yojana. The scheme envisages benefits to women, PMJDY account holders and Senior Citizens which are all being directed through banking channel. Consequently huge footfalls are expected at bank branches with effect from 31.03.2020 and hence the following are brought to the notice of all member Banks:

1. All the branches should function for the full business hours (i.e, 10am to 4pm) during the week ending 4th April, 2020 commencing from 31.03.2020 in the background of expected increase in footfall on account of pension, salary and other disbursements towards relief measures announced.
2. Government has assured to provide police support for managing the crowd at branches. Banks may request the support of local Police, if required, on necessity.
3. Bank shall ensure that all of their ATMs are functional and ensure disinfecting the ATM room.
4. Service of Business Correspondents/Bank Mitras to be utilized to the maximum extend to avoid crowding at branches.
5. Advice the customers to use mask while entering the branch premises.

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सभी पत्राचार इस पते पर भेजें

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6. Bank branch to seek support of Local Police / District authorities for any eventualities/emerging situations.
7. Bank Branch staffs are to be provided with mask and sanitizers. Government has assured that in case any bank faces shortage of sanitisers/mask, upon request by SLBC, they may facilitate providing it on priority basis.
8. Social distancing to be ensured at Bank branches.
9. All precaution to be taken to ensure the safety of staff members.

BREAK THE CHAIN



N AJIT KRISHNAN

CONVENOR SLBC &

GENERAL MANAGER, CANARA BANK

